

Terms & conditions

Liability

1. Easygo Ethiopia Tours & Travel and its agents act only as agents of passengers in all matters relating to transport of tour by aircraft, boat or any other means, hotel accommodation, the conduction of tours and shall not be liable for injury, schedule change or delay, loss or damage arising from any cause and in any manner whatsoever.
2. Easygo Ethiopia Tours & Travel's liability to passengers carried in its own vehicles is governed by the laws of Ethiopia, and all claims are subject to the jurisdiction of the court of Ethiopia in which the cause of action arises.
3. Easygo Ethiopia Tours & Travel reserves the right to employ subcontractors to carry out any or all parts of the services agreed upon to be supplied, and in any event of the exercise of such right the terms of clause (2) relating to Easygo Ethiopia Tours & Travel's liability shall apply.
4. While every care is taken, Easygo Ethiopia Tours & Travel cannot be held responsible for loss of or damage to baggage or other personal effects.

Payment

1. Easygo Ethiopia Tours & Travel shall accept agency or individual requests for tours, safaris, car hire, hotel bookings, etc in good faith.
2. On confirmation of tours, agencies making bookings with Easygo Ethiopia Tours & Travel shall make payments as follows:
 - a. A 25% of the total package cost, upon confirmation of the tour.
 - b. The balance, 75%, 30 days prior to the commencement of the tour.
 - c. If payment has not been made as per above, Easygo Ethiopia Tours & Travel is not obliged to accept the client/conduct the tour unless other arrangements have been made beforehand, and no refunds will be made.

Cancellations

Cancellations of tour bookings must be made in writing, and are subject to the following charges:

1. 60 days to 31 days prior to arrival, an administrative fee of US\$50.00 per person will be made.
2. 30 days to 15 days prior to arrival, a fee of 50% of the package price will be charged.
3. For cancellations made within 14 days prior to departure, no refund will be made.
4. Trip cancellation and baggage insurance is recommended.